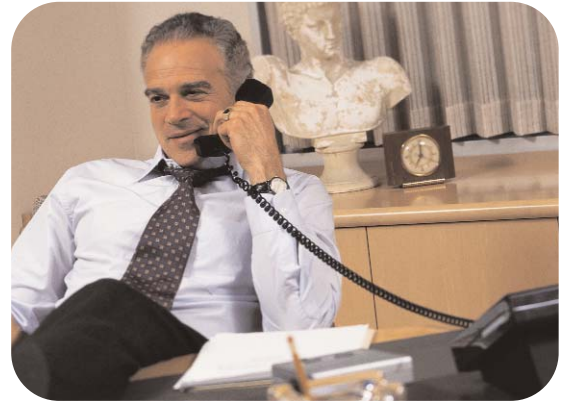


VoiceDirector Delivers Advanced Functionality to Corporate Customers

In addition to the features inherent to traditional PBX systems, VoiceDirector provides a powerful complement of advanced functionality.

These additional features combine to deliver a rapid deployment, increased productivity, a quick return on investment (ROI) and an overall lower cost of ownership.



"Communication is essential for our company. VoiceDirector has made our life easier and we can make calls any time without worrying about the cost."

MINDSHARE

Functionality	Benefit	Legacy PBX	IP PBX	VoiceDirector
Business Class Calling Features	VoiceDirector supports the features that are vital in many corporate environments, including: <ul style="list-style-type: none"> • Call forwarding • Call parking • Call transfer • Caller ID • Extension calling • Three-way calling • Call monitoring • Call retrieval • Call waiting • Do not disturb • Remote call pickup • VoiceMail 	All	All	✓
Call Detail Records (CDRs)	CDRs reveal calling patterns and provide insight into potential areas for additional savings.	Many	Many	✓
Mobility	VoiceDirector eliminates the need for expensive and time consuming service calls when adding or removing employees from the PBX or relocating offices.	Few	All	✓
Flexible Dialing	Configure your internal and long distance dialing schemes for maximum ease of use.	Few	Some	✓
Multiple Language Support	VoiceDirector provides voice prompts and interfaces in English, Spanish and Portuguese.	Few	Few	✓
Call Hunting	Send incoming calls to other phone numbers or extensions where you can be reached, either in a predetermined sequence or simultaneously.	Some	Many	✓
Multiple Auto Attendants	VoiceDirector enables companies to utilize multiple auto attendants, including night switch.	Some	Many	✓
Business Management Tools	VoiceDirector provides network and financial administrators with powerful Web-based tools and APIs to manage, support and analyze their operations.	Few	Few	✓
SIP Peering	SIP Peering enables VoiceDirector servers to interface with each other and communicate with other SIP-based IP-PBXs, providing increased scalability and flexibility.	None	Some	✓
Standards Based Compatibility	VoiceDirector is based on industry standards rather than proprietary technology. As such, customers can continuously benefit from industry-developed applications and increased interoperability.	None	Some	✓